

Quality Policy

Elite Project Solutions (EPS) is committed to meeting the quality standards expected by our customers, and to the continual improvement of our products and services.

The Management and Employees at EPS are committed to:

- Doing the right thing at the right time, which means following our company policies and procedures, speaking up, getting advice, and complying with the law.
- Continually improve the quality of our products and services through personal development and helping contribute to the development of others and our business.
- Promote and uphold the privacy, confidentiality, dignity, rights, health and well-being of our teams and individuals that use our products and services.
- Uphold the values of honesty, integrity and quality relationships with our clients, customers, suppliers, vendors, and our community.

In meeting these objectives, EPS will manage and maintain a quality system based on ISO9001:2015, enabling us to:

- Adopt a comprehensive and concise review process that determines the needs of our customer and to work consistently to meet those needs in full and on time.
- Establish appropriate quality objectives, specific performance expectations and targets to ensure we meet our objectives.
- Ensure our personnel are clearly briefed and trained and are provided the appropriate resources necessary to deliver our quality objectives always.
- Perform regular reviews, identify opportunities, and resolve problems expeditiously.
- Continually monitoring and improve our processes and management systems.

EPS commitment to quality is aimed to ensure our workers understand and are competent in their role, demonstrate a relentless commitment to the achievement of our objectives, and to provide quality products and services that consistently and reliably satisfy the needs of our customers.

This policy applies to all activities undertaken or controlled by **EPS**.

APPROVED:

This Policy will be reviewed every 12 months to ensure its appropriateness, accuracy and value.



Craig Riding

Director



Derek McGuinness

Director